

# From Isolation to Interconnection: Mutual Care for Service Coordinators

August 2025

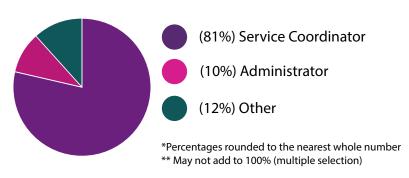
SC Chats are 1-hour statewide web discussions that offer service coordinators (SCs) the opportunity to hear from colleagues, share strategies and ideas, and receive support.

# **Audience Demographics**

**42** participants completed the survey

# (51%) Northern Virginia (40%) Tidewater (26%) Other (includes NC, TX, & FL) (7%) Southwest (5%) South/Central (2%) Valley \*Percentages rounded to the nearest whole number

### PRIMARY ROLE



## Webinar Feedback

**100%** Highly Satisfied or Satisfied with the SC Chat.

### CONTENT







Overall Rating of Organization of Web Discussion Web Discussion





Usefulness of Content

Facilitator's Knowledge of Content





Presentation of Sharing of Ideas Content Among Participants

### TRAINING IMPACT

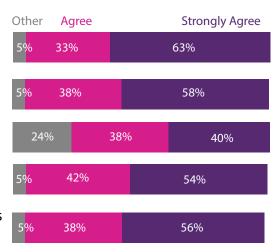
The information was practical/useful to me in my work.

This type of professional development worked well for me

I feel more connected to other SCs in my state.

This activity will have a positive impact on my professional work.

This opportunity to learn and share ideas with colleagues was valuable.



\*Percentages rounded to the nearest whole number







