



# Exploring Identities and Biases for Inclusive Service Coordination

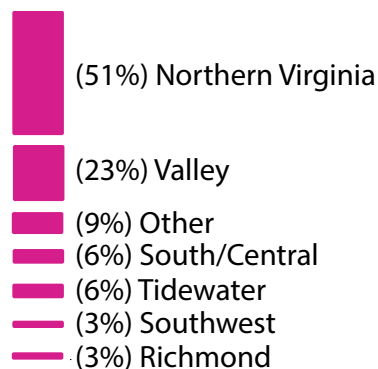
January 2025

SC Chats are 1-hour statewide web discussions that offer service coordinators (SCs) the opportunity to hear from colleagues, share strategies and ideas, and receive support.

## Audience Demographics

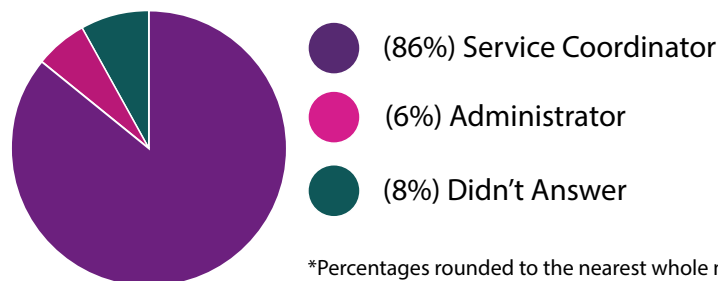
**35** participants completed the survey

### REGION



\*Percentages rounded to the nearest whole number

### PRIMARY ROLE



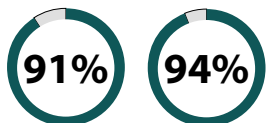
\*Percentages rounded to the nearest whole number  
\*\* May not add to 100% (multiple selection)

## Webinar Feedback

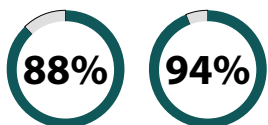
**94%** Highly Satisfied or Satisfied with the SC Chat.

### CONTENT

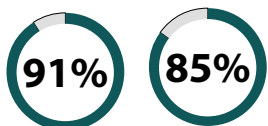
Rated as **Good** or **Excellent**



Overall Rating of Web Discussion  
Organization of Web Discussion



Usefulness of Content  
Facilitator's Knowledge of Content



Presentation of Content  
Sharing of Ideas Among Participants

### TRAINING IMPACT

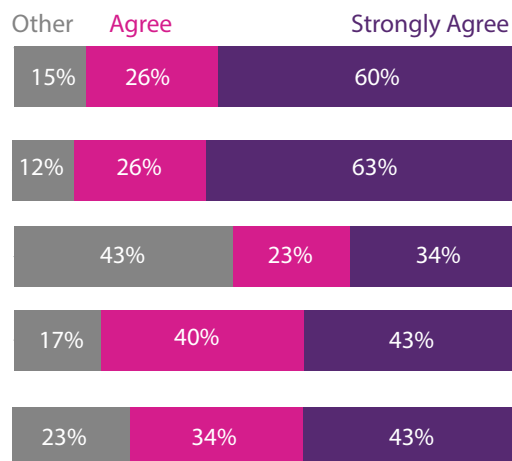
The information was practical/useful to me in my work.

This type of professional development worked well for me

I feel more connected to other SCs in my state.

This activity will have a positive impact on my professional work.

This opportunity to learn and share ideas with colleagues was valuable.



\*Percentages rounded to the nearest whole number

