

OVERVIEW

The purpose of the community of practice (CoP) is to help you apply what you've learned in your real work following the Kaleidoscope training day. The CoP sessions will allow you to dig deeper and receive support from your colleagues who attended the training. You will be invited to share your experiences, successes, and challenges; ask questions; and provide feedback and support to your colleagues about the implementation of key service coordination activities. You and other members of your CoP will complete a survey following the training day to identify which service coordination activities will be discussed during the CoP sessions.

LOGISTICS

Schedule – Monthly for 3 months Time – 90 min per session Technology – Zoom web conferencing

You will be emailed login and call-in information prior to the first CoP session.

PARTICIPATION

Your participation in all three CoP sessions is required so please plan ahead and block the dates and times in your schedule now. You will be expected to actively participate in sessions using the chat feature and by unmuting your mic to share insights, questions, and experiences. You are encouraged to open your webcam, if possible, but this is not required. You will also complete self-assessments between sessions and submit these by email to your session facilitator before each session. Completing the self-assessments is also required so be sure to note the due dates in your schedule when you receive them from your facilitator.

EVALUATION AND CERTIFICATION OF COMPLETION

At the end of the three months, you will receive an evaluation survey by email. You must complete the evaluation to gain access to your certificate of completion documenting your participation in the entire Kaleidoscope training process (including both the training day and the community of practice).

TECHNICAL SUPPORT AND OTHER QUESTIONS

Please contact your CoP facilitator for technical support. We are happy to meet with you between sessions to troubleshoot any technology questions.